

Name: -

Address: -

Tel. No.

Email Address: -

Please indicate if connection is required for:
 Houseowner Tenant Apartment Business

1. APPLICATION FOR CONNECTION TO CABLE TELEVISION

I hereby agree to pay **Subscription Charge** of: **Monthly by Direct Debit @ €16**
 3 Months @ €63 6 Months @ €109 12 Months @ €195

Connection fee of €59. Subsidised for first time connections @ €45

Please select the **Number of Connections** required (€59 per connection):
 2nd Connection-€59 3rd Connection-€118 4th Connection-€177
 Please note that, if required, **Tuning** for each connection costs €20 per unit.

2. APPLICATION FOR PREMIUM CHANNELS (Minimum Contract 12 Months by Direct Debit)

I have chosen my payment option in section 1 and I hereby agree to pay **Subscription Charge** of :

- | | | |
|--|--------|--------------------------|
| SKY Sports Mix | €25.00 | <input type="checkbox"/> |
| SKY Movies Mix | €25.00 | <input type="checkbox"/> |
| SKY Sports Mix & SKY Movies Mix | €36.00 | <input type="checkbox"/> |
| Setanta Sports Mix | €17.00 | <input type="checkbox"/> |
| Sky Sports Mix & Sky Movies Mix & Setanta Sports Mix | €53.00 | <input type="checkbox"/> |

3. APPLICATION FOR BROADBAND (Minimum Contract 12 Months by Direct Debit)

I have chosen my payment option in section 1 and I hereby agree to pay **Subscription Charge** of :

- | | | | |
|--|--------------------------|--|--------------------------|
| Modem Purchase € 99 inc vat | <input type="checkbox"/> | Modem Free of Charge | <input type="checkbox"/> |
| Residential 9Mbs €39.90 inc vat | <input type="checkbox"/> | Residential 2Mbs €25.00 inc vat** | <input type="checkbox"/> |
| Business Starter 9Mbs €45 + vat | <input type="checkbox"/> | Business Plus 9Mbs €89 + vat | <input type="checkbox"/> |

** Available to existing cable customers only

I hereby agree to the terms & conditions which I have read & understand. (Please tick)

Customer's Signature Date

OFFICE USE ONLY

Account No.	<input type="text"/>	Sheet No.	<input type="text"/>	Broadband No.	<input type="text"/>
Amount Received	<input type="text"/>	Period	<input type="text"/>	Date of Conn	<input type="text"/>

Connection to Crossan Cable Terms and Conditions

1. Subject to technical limitations, the Service shall include such television, FM radio channels, and Broadband services as are licensed for distribution by the Minister for Department of Communications, and are available in adequate signal strength to permit their efficient distribution. Crossan Cable shall endeavor at all times to secure improvements in the quality and content of the Service.
2. **SUBSCRIPTION** - The subscriber shall pay a subscription in advance in accordance with the following table:
Discounted Monthly by Direct Debit - Quarterly - 1/2 Yearly - Yearly.
3. **CONNECTION FEE** - the subscriber shall pay a non returnable connection fee of €45.00 before connection to the Service (where connection fees are necessary).
4. On expiry of initial minimum term the subscriber may terminate this agreement on giving Crossan Cable not less than one months notice in writing. Crossan Cable shall have a similar right. On termination of agreement it is the responsibility of the customer to cancel the direct debit.
5. Crossan Cable may vary the subscription on giving notice which will be advertised in local Press, www.crossan.ie. The subscriber may terminate this Agreement, in accordance with Condition 4, if this variation of terms is not acceptable.
6. The subscriber shall make all subscription payments in the manner directed by Crossan Cable remittance by post should be by cheque, postal order, money order, or direct debit. Crossan Cable accept no responsibility in the event of non-delivery of payments. Where insufficient funds are not available to meet Direct Debit, a fee of €20 will be levied.
7. **DEFAULT** - If the subscriber fails to make a subscription payment due under the terms of this Agreement, Crossan Cable may disconnect the Service immediately or at its absolute discretion. In the event of such disconnection the subscriber may, at the discretion of Crossan Cable, be reconnected upon payment of a cable reconnection fee of €45.00 and/or €20 administrator charge for cable modem reconnection, together with arrears due.
8. Crossan Cable property, the Service and its associated equipment, including the outlet box, cable tv decoder box, and broadband equipment located in the premises, shall remain the property of Crossan Cable.
9. **REMOVALS/EXTRA EQUIPMENT** - Crossan Cable shall supply the Service to a designated demarcation point at the premises, as agreed with the subscriber. Crossan Cable on instruction from the subscriber will distribute signals to any part of the premises. This service can be negotiated.
10. **INTERRUPTION** - Crossan Cable shall provide for prompt maintenance of the Service and associated equipment, but shall not be responsible for interruptions of the Service, or any associated losses incurred.
11. **ACCESS** - The subscriber, if so requested, shall undertake to permit the servants or agents of Crossan Cable to enter upon the premises at all reasonable times for the purpose of effecting any installation, repair, adjustment, connection, disconnection, or inspection of the Service or Equipment.
12. The subscriber undertakes that should he terminate this Agreement with Crossan Cable, he will continue to grant them such wayleave permission as shall be necessary to continue provision of the Service to neighbouring premises. In the event of people vacating houses, institutions, flats etc., during that period the contract shall be honoured by the new tenant.
13. **STARTING DATE** - This Agreement shall come into effect on the date on which the subscriber is connected to the Service, and shall continue in force for the period of agreement, or until terminated by the subscriber after the initial agreed minimum period, or by Crossan Cable in accordance with the provisions hereof.
14. **PAYMENTS** - All arrears must be up to date before Service upgrade will be accepted.
15. **CHANNELS** - Channel layout may be subject to change. Tuning of the TV is the responsibility of the customer.
16. Any actions or inappropriate use by the subscriber of the Cable TV or Broadband network which compromise the operation of the Cable TV or Broadband network, will result in immediate disconnection.
17. Crossan Cable Broadband operate a fair and Equal Usage policy for all our customers. Any abuses of this Fair Usage Policy will result in immediate suspension of the service without notice.

CONNECTION POLICY

Connections take a **minimum of 15 working days**(3 weeks) to install. Standard connection times are **Monday to Friday 10am to 5pm**. Our engineer will call you to arrange an appointment. This call will be made from a mobile phone with the caller ID withheld. It is essential that you keep your phones switched on at all times to receive this call. If we cannot contact you we cannot arrange the installation. Standard installation take approximately 1 hour. If you miss this call the available installation slot will be given to the next available customer on our list. Please do not call the office querying your missed call regarding installation time, our on the road engineer controls this schedule and they will call you again to reschedule. **KEEP YOUR PHONE ON AT ALL TIMES.**

VARIABLE DIRECT DEBIT MANDATE INSTRUCTION (without cancellation clause)

To the Manager,

Originator's Identification Number

3 0 0 8 8 8

Bank,

Originator's Reference (Maximum 18 Characters)

PART A

INSTRUCTION TO YOUR BANK TO PAY DIRECT DEBITS.

Please complete Parts 1 to 4 to instruct your bank to make payments directly from your account. Then return the form to Crossan Cable (Berney Crossan & Sons Ltd).

1. Please write the full postal address of your bank branch in the box above.

2. Name of account holder

3.

Account Number

Bank Sort Code

Banks may refuse to accept instructions to pay direct debits from some types of savings accounts.

4. Your instructions to the bank and signature:

- I instruct you to pay direct debits from my account at the request of Berney Crossan & Sons Ltd.

- The amounts are variable and may be debited on various dates.

- I understand that Berney Crossan & Sons Ltd may change the amounts and dates only after giving me prior notice.

- I will inform the bank in writing if I wish to cancel this instruction.

- I understand that if any direct debit is paid which breaks the terms of this instruction, the bank will make a refund.

I hereby declare that this mandate is issued by me for the purpose of directing premium payments to Berney Crossan & Sons Ltd only and I do not consent to any other party being made aware of this. In particular I do not consent to information regarding it being passed to any subsidiary or associated company of the bank to whom it is directed.

Signature(s).....

Date.....

PART B

Originator's Reference

.....

**CROSSAN CABLE
(BERNEY CROSSAN & SONS LTD)
52 Main Street, Longford.**

After completion, the bank branch should detach the lower part of the form and return it to Crossan Cable (Berney Crossan & Sons Ltd)

FOR BANK USE ONLY

Branch title.....

Sort Code - -

A/C No

A/c Name.....
(maximum 18 characters)

Direct debits in respect of our customer's instruction under the reference number quoted should be made out as above.

For..... Bank

Manager Date.....